

**Amendments to the specification**

Applicants have amended the specification to address an objection provided in the Office Action. Based on the below amendment to the Specification, Applicants respectfully request the objection be withdrawn.

Please amend paragraph [0050] of the specification as follows:

[0050] Referring now to FIG. 3, an out-of-band access communications system 300 is depicted, illustrating security enforcement points that provide multiple levels of authentication. Four levels (304, 306, 307, and 308) are shown for illustrative purposes. User A located at a workstation 310 communicates a request to first server 312 to communicate with remote element 314. First server 312 authenticates 304 user A at workstation 310 by validating a user's access credentials, which may consist of user name, password and other optional authentication credentials. First server 312 requests modem communication with modem bank 318. Second server 316 determines an available modem using a software program that contains a rotational section list, for example. If available, modem 320 is initialized and connected with first server 312. A desired remote-modem number is dialed, and a switch 324 is accessed. Switch 324 322 is located within the communications network, and provides selective call acceptance between the modem bank 318 and remote modem 324.